

September 2019

## LETTER FROM THE BOARD

Welcome to "on tap" the new Leeds Domestic Water Users Association Newsletter. The first eight months of this year have been fast-moving, so we thought we would put together a short newsletter to update you on what's flowing.



## LDWA Emergency Alert Communication System

In January we communicated our intention to implement an emergency alert communication system. The LDWA is now offering our shareholders an automated notification process designed for quick, reliable communication about your water quality and service in case of a disruption.

47% of our shareholders are currently signed up to receive alert emails. If you are interested in signing up for this you can either submit your details by calling

our office during working hours, or online at http://www.ldwautah.org/LDWA-ALERT-SYSTEM.html.

## LDWA Water Quality Report

As Government involvement, both at the State and Federal level, has dramatically increased over recent months, LDWA continues to PASS all the tests we are mandated to submit. Given the increased regulatory oversight this is no small accomplishment. We take pride in being a small rural, mainly volunteer, water association who delivers the highest quality and best tasting culinary drinking water in Southern Utah. Reports are available online: http://www.ldwautah.org/WATER-QUALITY-REPORTS.



### Water Tank Repair/Upgrade

Mid May we identified that the largest water tank serving our association needed an urgent major repair. This steel construction tank holds over 455,000 gals, is over 30+ years old. The repair was done in early June with no service interruptions to our shareholders. While doing the repair we took the opportunity to also do some needed upgrades to meet current code & OSHA's regulations.



### Water Tank Security

Protection of LDWA's water system is a high priority to ensure an uninterrupted supply of safe drinking water. In June we significantly improved our security measures to guard against loss of service through vandalism, pranks, and yes - terrorist acts. The installation completion of security fences, and a new monitoring system, was completed around each of our water tanks. These improvements were long overdue and really offer a greater defense plan for our community.

Water Rights Expansion - Great news! LDWA has finally received approval from the State Division of Water Rights to change its Water Rights from Irrigation Use to Culinary Use, which has increased the amount of spring water we can provide to our shareholders and residents of Leeds. The Quail Creek spring water is a wonderful addition to our quality water supply and positions our community with yet another source of quality water for the future. This is wonderful news, and the LDWA is now developing integration plans for this new source of supply.



# Jump In, the waters great!

The Leeds Domestic Water Users Association was built by volunteers, and today we still greatly depend on volunteer support. Our volunteers are the backbone of our team. As a nonprofit, we could not execute our safe, clean water solutions without the faithful participation of our volunteers. Every week, there are opportunities to volunteer. One of the ways we are able to keep our rates so reasonable is by people pitching in to assist. Those interested in becoming a volunteer can call our office: (435) 879-0278.

We have several activities that we would like to recruit your involvement:

#### Monthly Usage Monitoring

Over the past few years we have invested in upgrading our Water Meters so that they are now WiFi enabled. By upgrading the meters, we significantly improved our operational efficiency. No longer will a field rep need to go meter to meter manually reading usage on a monthly basis. Now water meter reading is done simply by a drive-by process. An individual is given a digital meter reading device by our office and then drives specific routes covering our Association area. The digital meter reading device is then returned to our office where the captured data is downloaded and transferred into our system.

The Ask: We are looking for responsible volunteers to perform this task on a monthly basis. Estimated Time: The time required is estimated at two hours, each month. Requirements: A car

Become a Volunteer Now

#### **Cleanup Crew**

From time to time we have dead branches, and even whole trees that could impact our ability to deliver the water we are so dependent on. In the past we were blessed to have a community member who had the proper equipment at their disposal to address such situations. (shovel, chain saw, backhoe, bucket tractors/loaders, etc.)

The Ask: We are looking for volunteers who could assist when situations arise. Estimated Time: Depending on situation. Requirements: Equipment, and knowledge.

Become a Volunteer Now

#### Maintenance of Equipment/Assets

We live in the desert. The dryness & sun can take a toll on the equipment and structures we have in our association. Believe it or not the Fire Hydrants within Leeds fall under the responsibility of the LDWA. So the simple task of giving these hydrants a bright coat of paint to help firefighters spot quickly is just another example of where you could pitch in to help the association

The Ask: We are looking for volunteers to paint the hydrants under the LDWA's oversight. Estimated Time: 30 minutes per hydrant. Requirements: Time. (Paint Brush & Paint to be supplied by LDWA)

Become a Volunteer Now